

## Terms and Conditions of the Subscription Authorization Form

By downloading the Howler Monkey Application, I/we confirm to adhere to all T&Cs listed below, as well as all associated T&Cs found on the Howler Monkey website, and given in writing to me/us by Ronbel Social Services (Pty) Ltd.

I/we hereby request and authorize you to withdraw against my/our account with the bank in which I/we have an account (or any other bank or branch to which I/we may transfer my/our account) the sum of R39.00 (Thirty Nine Rand), or \$5.00 (Five Dollars) if outside South Africa, or any variable amount pertaining to this agreement, on the date selected by me/us/per T&Cs (or nearest working date) of each relevant month. This being the amount required for the settlement of the monthly subscription due by you in respect of the Howler Monkey service.

I/we acknowledge that I/we accept that the first payment will “activate” the Howler Monkey service and thereafter the monthly subscription will be deducted on the date selected by me/us/per T&Cs. I/we acknowledge that this may result in an “activation” payment and the subscription payment on the date selected by me/us/per T&Cs both taking place within the first month. Thereafter it will revert to one subscription payment per month on the date selected by me/us/per T&Cs.

I/we acknowledge, understand and accept that if I/we pay using a credit card, I/we will be given the choice between more than one subscription date, and that the immediate payment will reflect by midnight that same day. I/we acknowledge, understand and accept that if I/we use a debit card, we will have only one option- a fixed date, where my/our subscription will be processed, and that the immediate payment will come off of my/our bank account straight away.

All such withdrawals from my/our account by you shall be treated as though they have been signed by me/us personally.

I/we "instruct" and authorize your collection agency to withdraw against my/our account. I/we also understand that details of each withdrawal will be printed on my/our statement.

I/we agree to pay any banking charges relating to this subscription instruction.

This authority may be cancelled by either party at any time by giving 30 (thirty) days' notice in writing to Ronbel Social Services (Pty) Ltd, sent by email to [immelmanc@ronbelss.co.za](mailto:immelmanc@ronbelss.co.za), by fax to (086) 218 1152 or by post to 27 Mangold Street, Newton Park, Port Elizabeth, 6045, South Africa.



**Ronbel Social Services – Bringing About Positive Change**

**Tel: (041) 363 7333 ~ Cell: (083) 215 9962 ~ Fax: (086) 218 1152**

**P.O. Box 34053 ~ Newton Park 6055**

I/we understand that I/we shall not be entitled to a refund of monies you have withdrawn whilst this authority was in force if such monies were legally owing to you. I/we declare that I/we have not withheld any material information. I/we accept that the Howler Monkey application shall form the contract between Ronbel Social Services (Pty) Ltd and me/us, and that all dealings, queries and communications will be directed to Ronbel Social Services (Pty) Ltd. I/we accept all standard terms and conditions of the contracted service providers that provide the benefit/services as part of this Howler Monkey benefit. I/we hereby give permission to receive updates, benefit enhancements and/or information pertaining to the Howler Monkey service.



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